

ARMAGARD TOUCHSCREEN DRIVER INSTALLATION



1. Where to Find Touchscreen Drivers

The drivers for your Touchscreen can be found at:

<https://www.armagardsupport.com/drivers.html>

On this webpage you will see a table of various drivers to download. Please choose the resistive driver that matches your operating system, and select either the mouse emulation driver or the touch-mode emulation driver for your requirements.

Mouse Emulation Mode Driver

As this driver emulates a mouse, it does not provide support for vertical scrolling and swiping. If you require this, you should use the touch-mode emulation driver. In some cases, applications may not support touch-mode emulation, therefore, if you are experiencing issues we recommend using the Mouse Emulation Mode Driver.

Touch-mode Emulation Driver

This driver enables the native touch support built into Windows 8 and above. If you require support for vertical scrolling and swiping, please install this driver. Please do be aware that this touchscreen is a single-touch touchscreen and therefore, does not support features requiring multi-touch, such as pinch-to-zoom.

2. Touchscreen Driver Installation

After downloading the software, locate and run the setup file to start the installation.

Follow the on-screen instructions to install the software, ensuring you connect the touchscreen to your computer when instructed.

During the installation, you will have been given the option to calibrate your screen. If you chose to do so straight away, then you will be prompted to do this after the installation has completed.

NOTE: If your touchscreen is unresponsive after the installation has finished, unplug the USB cable and reconnect it to your computer. The screen should now respond to touch commands.

NOTE: If the calibration screen doesn't appear straight away, then open the program via the link on your desktop, go to the 'Tools' tab and start the calibration from that screen.

Now the touchscreen has been installed and calibrated on your computer. You should also have an icon on the desktop for the configuration application. This allows you to further configure your touchscreen and to re-calibrate the screen should you have the need to.

3. Any Problems?

If you have any problems and things aren't working as they should, then get in touch with us.

You can call us on 0121 608 7226 (Mon-Fri, 9am-5pm [UK Time])

You can also email us using the contact form on our website at <https://www.armagard.co.uk/contact.php>